SAFARI ASAP – BOOKING TERMS & CONDITIONS

1. BOOKING TERMS

Please ensure you have read through the following Terms and Conditions before making a booking with SAFARI ASAP.

These Terms and Conditions apply to any tour or travel service booked with Safari ASAP and govern the contractual relationship between Safari ASAP and the Traveler. Please read these Terms and Conditions carefully and acknowledge that you have read, understood, accepted, and agreed to be bound by them.

Where a booking is made for more than one Traveler, the person who confirms the booking shall be deemed to have accepted these Terms and Conditions on behalf of all Travelers named in the booking, including minors and Travelers with disabilities. All Travelers within a group are required to accept and agree to these Terms and Conditions.

The Traveler who confirms the booking will be considered the designated contact person for all other Travelers named in that booking.

2. DEPOSIT, PAYMENT AND CANCELLATION

A minimum deposit of 30% of the total booking value is required to secure and confirm a booking. The 30% deposit forms part of the total payment, and the outstanding 70% must be paid in full at least 21 days prior to the commencement of the excursion.

If the outstanding balance is not paid in full 21 days before the excursion, Safari ASAP reserves the right to cancel the booking, and the deposit may be forfeited, except where special circumstances beyond the reasonable control of the Traveler or Safari ASAP apply. Agents or Travelers wishing to book within 21 days of the commencement of the excursion must pay the full amount in order to secure and confirm the booking.

All banking and payment procedures must be conducted by the Agent or Traveler. The amount quoted on the Safari ASAP invoice is the actual amount payable to our account. All bank transaction fees must be paid by the Agent or Traveler. Should the amount received be less than the invoiced amount due to bank charges or transaction fees, the Agent or Traveler will be responsible for settling the outstanding balance.

IF CANCELLED SERVICE CHARGE IS:

30 days to 60 prior to the first

land day 20% of the total price

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14-30 days prior to the first land day 50% of the total price plus a $59 processing fee

7 days or less prior to the first

land day 100% of the total price

Refunds will be issued via wire transfer back to the account from which payment was made minus bank transfer charges.

3. BOOKING AMENDMENTS

If you wish to change your itinerary after a deposit has been made, Safari ASAP will make every reasonable effort to accommodate the requested changes, provided that notification is received in writing. Any amendment is subject to availability and may result in additional costs or amendment fees, depending on the nature of the change and the terms imposed by the relevant service providers.

Amendments may include, but are not limited to:

- Hotel or lodge changes
- Addition or removal of participants
- Flight booking changes
- Flight date changes
- Excursion or activity changes
- Safari route or itinerary changes

Any additional costs resulting from amendments will be communicated to the Agent or Traveler before the changes are confirmed, where reasonably possible.

4. CANCELLATIONS

In the event that a Traveler cancels a reservation for any reason, the applicable cancellation charges will be determined according to the Safari ASAP cancellation policy applicable to the booking. Cancellation requests must be submitted in writing.

No-shows are considered canceled on the date of the Traveler's first expected arrival. Any applicable refund will be processed by wire transfer to the account from which the original payment was made, less applicable bank transfer charges and any non-refundable costs already incurred.

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5. PRICES & QUOTATIONS

All prices published by Safari ASAP are per person unless otherwise stated and are quoted in the currency indicated at the time of publication.

The following costs are generally not included in the itinerary price unless specifically stated as included:

- Passport and visa costs
- Border taxes, where applicable
- Tips for guides, drivers, and hotel staff
- Travel insurance
- Additional excursions or activities
- Personal expenses

Child rates and peak or festive-season rates may differ from standard published prices.

All prices published on the Safari ASAP website should be considered a guideline only. Safari ASAP cannot be held responsible for pricing errors or changes in supplier rates, availability, or other circumstances affecting the final travel cost. Safari ASAP will provide the current applicable costs in its quotation proposals.

Quotations are valid for three weeks, unless otherwise stated. Changes to the proposed itinerary or services may result in changes to the overall travel package price.

6. INTERNATIONAL AIRLINE TICKETS

If Travelers book international airline tickets through Safari ASAP, 100% payment is required within the specified reservation deadline in order to secure the ticket or reservation. Travelers are advised to carefully review their confirmation email, invoice, airline tickets, passenger names, dates, and all other documentation immediately after receiving them.

If an error or required modification is identified within 10 days of booking confirmation, such as a missed name, the Traveler should inform Safari ASAP promptly so that the matter can be addressed. After the 10-day period, a modification fee of USD 125 or EUR 125 will apply. Please note that modifications to international flight tickets may also incur additional airline charges, regardless of the nature or timing of the requested change.

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7. PASSPORTS, VISAS & MEDICAL REQUIREMENTS

All Travelers must ensure that their passports, visas, and other required travel documents are valid before the commencement of their trip.Travelers are also responsible for ensuring that any required medical certificates, vaccination certificates, or proof of vaccination documents, including Yellow Fever certificates where applicable, are valid for travel.

Travelers should verify the latest requirements regarding passports, visas, vaccinations, and other entry requirements with the relevant immigration authorities, embassies, consulates, or other official authorities before departure. Safari ASAP cannot be held liable for any inconvenience, denied entry, delays, or additional costs suffered by a Traveler as a result of failing to possess proper, valid, and complete travel documentation.

8. VACCINATIONS & HEALTH

Travelers are personally responsible for informing themselves about health risks and recommended precautions relating to the destinations they visit, including illnesses such as malaria and yellow fever. Travelers should consult an appropriate medical professional in their country of residence regarding recommended vaccinations, medication, and other health precautions before travelling. Travelers participating in our tours are expected to be in suitable health and fit to travel.

Travelers with serious illnesses, allergies, medical conditions, or conditions requiring medication or possible medical attention must inform Safari ASAP in writing before the commencement of the excursion. Travelers are responsible for bringing and managing their own required medication throughout the trip.

9. TRAVEL INSURANCE

Travelers must carry adequate and comprehensive travel and medical insurance for themselves and any dependents or traveling companions throughout their trip.

Insurance should include appropriate coverage for:

- Medical expenses
- Medical evacuation and repatriation
- Safari cancellation or curtailment
- Emergency evacuation

- Damage, theft, or loss of personal baggage
- Loss or theft of money and personal belongings

Travelers are responsible for ensuring that their insurance coverage is suitable for the nature and duration of their trip.

10. MEDICAL CONDITIONS & DISABILITIES

If a Traveler or any member of their party has a medical condition, disability, or other requirement that may affect their holiday or participation in the planned arrangements, Safari ASAP must be informed before the booking is confirmed. Full details should be provided in writing at the time of booking so that Safari ASAP can advise on the suitability of the chosen arrangements.

If Safari ASAP reasonably determines that it is unable to adequately accommodate a Traveler's specific needs, Safari ASAP reserves the right to decline the booking. If relevant information is not provided at the time of booking and Safari ASAP subsequently becomes aware of circumstances that affect the suitability of the arrangements, Safari ASAP reserves the right to review or cancel the affected arrangements.

11. BAGGAGE

Safari ASAP will not be responsible for the loss, theft, or damage of Travelers' baggage or personal belongings.Travelers are advised to take reasonable care of their belongings and not leave them unattended in hotels, airports, public areas, vehicles, or other locations.

Travelers using local or domestic flights are advised to bring soft-shell duffel bags weighing no more than 20 kg, including a backpack, subject to the applicable airline's baggage allowance. Travelers should always confirm the specific baggage allowance applicable to their flights before departure.

12. SECURITY & SAFETY PRECAUTIONS

WILD ANIMALS

Please be aware that our tours may take Travelers into close contact with wild animals. Although attacks by wild animals are rare, no tour into the African wilderness can guarantee that such incidents will not occur.

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Safari ASAP shall not be held responsible or liable for incidents resulting from the inherent risks associated with wildlife encounters, including injury or death, to the extent permitted by applicable law. Many lodges and camps are not fenced, and wildlife may move freely in and around these areas.

Travelers must always follow the safety instructions provided by lodge or camp staff and their guide regarding movement to and from accommodation and while participating in game activities throughout the tour. Safari ASAP will not be held responsible for consequences resulting from a Traveler's failure to follow safety instructions, applicable local laws, or these Terms and Conditions.

13. TRAVEL RISKS & CLIENT RESPONSIBILITIES

Travelers recognize that the nature of safari and adventure travel may involve inherent risks to their health and safety. These risks may arise from traveling to wild, remote, or rural areas and participating in adventurous activities included in tour itineraries. Standards of hygiene, accommodation, infrastructure, and transportation in some areas where tours take place may differ from standards that Travelers may reasonably expect in their home country or region.

Safari ASAP will, to the best of its ability, provide information and guidance regarding local customs, weather conditions, safety concerns, physical challenges, and applicable laws in destinations visited. Travelers are responsible for acting according to the information and safety guidance provided. Travelers must at all times comply with all applicable laws and regulations of Tanzania and any other regions visited during the applicable tour.

Should a Traveler fail to comply with applicable laws, commit an illegal act, or, in the reasonable opinion of Safari ASAP, behave in a manner that causes or is likely to cause danger, distress, or material annoyance to others, Safari ASAP may terminate that Traveler's travel arrangements immediately.

In such circumstances, the Traveler will not be entitled to a refund for unused or missed services and will be responsible for any additional costs resulting from the termination of the travel arrangements, including return travel, accommodation, meals, or other related expenses. Travelers must take all reasonable measures regarding their own safety while on a Safari ASAP tour, including the proper use of safety equipment such as seatbelts, harnesses, and helmets where provided, and obeying all posted signs, instructions, and warnings relating to health and safety.

Safari ASAP and its third-party suppliers cannot be held liable for incidents resulting from a Traveler's failure to follow applicable safety instructions or use provided safety equipment appropriately.

14. PROBLEMS DURING YOUR TRIP

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In case you encounter any issues during your holiday, please promptly notify the respective service provider, such as the camp or hotel manager, guide, driver, or activity organizer, who should be given the opportunity to address and resolve the matter.

Safari ASAP will assist as much as reasonably possible, including by providing information regarding medical services, local authorities, consular assistance, or alternative travel arrangements where necessary. If the problem cannot be resolved on-site, it is essential that you provide Safari ASAP with comprehensive written details within 28 days of your return to your home country.

Failure to follow this procedure may affect Safari ASAP's ability to investigate and rectify the issue and may prevent us from accepting liability where liability would otherwise apply.

15. FORCE MAJEURE

Safari ASAP cannot accept liability or provide compensation where the proper performance of our services, or the services of our suppliers, is affected by circumstances that we or the relevant supplier could not, even with all reasonable care, anticipate or avoid.

Such circumstances may include, but are not limited to:

- War or threat of war
- Terrorist activity
- Unexpected government actions or restrictions
- Riots or civil unrest
- Natural disasters
- Border closures
- Industrial disputes
- Fire
- Road closures
- Epidemics or pandemics
- Quarantine restrictions
- Land or air travel disruptions

- Extreme weather conditions
- Other circumstances beyond our reasonable control

If Safari ASAP is affected by a force majeure event, we will notify the Traveler of the nature and extent of the circumstances where reasonably possible. Safari ASAP shall not be deemed to be in breach of these Terms and Conditions or otherwise liable for delays or non-performance of its obligations to the extent that such delay or non-performance is due to a force majeure event. Where necessary, Safari ASAP may vary or cancel reservations or arrangements affected by force majeure circumstances.

Where a refund becomes applicable as a result of non-performance caused by force majeure, Safari ASAP will use reasonable efforts to recover and reimburse applicable amounts where possible. Any refund may be subject to the current and potential costs incurred by Safari ASAP or its suppliers as a result of the force majeure circumstances.

16. AMENDMENTS TO THESE TERMS & CONDITIONS

Safari ASAP reserves the right to update and/or amend these Terms and Conditions at any time.

Any amended Terms and Conditions will be published on the Safari ASAP website and will take effect 10 days following their publication. The latest Terms and Conditions may be accessed on the Safari ASAP website or will be provided to Travelers upon written request.

Safari ASAP recommends that all Travelers refer to the Terms and Conditions before traveling to familiarize themselves with the most up-to-date version. Travelers shall be deemed to have accepted any amendments to these Terms and Conditions 10 days after their publication on the website.

17. PRIVACY AND DATA PROTECTION

We are committed to protecting your privacy and handling your personal data in accordance with our privacy policy. By using our website and contacting us via provided channels, you consent to the collection, use, and disclosure of your personal information are private as described in our privacy policy.